# UNION SQUARE





#### **Our Price Guarantee**

We're confident that our everyday prices are the lowest. If you ever find the identical merchandise for a lower price, just show us a written estimate or an advertisement and we'll gladly refund the difference.

When we professionally deliver and install your furniture, we've got you covered with a free 1 year in-home service guarantee. We'll fix any manufacturers defects at no cost to you for one year from date of delivery.

#### visit our website www.bedroomsource.com





Low Bookcase w/2 Drawers

40W x 17 1/2D x 24H





48W x 16D x 39 1/2H 2 Drawer 0 1 Drawer Nightstand **Open Nightstand** 22W x 18 1/2D x 27H

25 1/2W x 18D x 27H

#### 32W x 18 1/2D x 58H



Chest 39 1/2W x 20 1/2D x 52H

Desk (1 Drawer w/4 Shelves) 60W x 24D x 30H



Rolling Nightstand 22W x 18D x 30H

Upholstered Desk Chair 18W x 21D x 37H **Desk Chair with** Wheels & Wood Seat 18W x 21D x 37H

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## bedroomsource **Platinum Delivery\***

**Internet Free Shipping** 





	<b>bedroomsource</b> Platinum Delivery	Internet Free Shipping	Internet White Glove Delivery	
Delivery appointment made?				
3 hour time window the day before?		NO	NO	
30 minute call ahead on day of delivery?		NO	NO	
All items opened and inspected prior to delivery?		NO	NO	
All items brought into the bedroom?		NO		
All items completely assembled?		NO	NO	
Packing materials taken away on truck?		NO	NO	
Minor scratches repaired by a service technician?		NO	NO	
1 year in home service guarantee provided?		NO	NO	

\*The delivery fee includes delivery to Nassau, Suffolk and all 5 boroughs. Surcharge for New Jersey, Westchester and other areas.

### Frequently Asked Questions

#### Do we run sales?

We offer the guaranteed lowest price every day. If you ever find the identical merchandise for a lower price, just show us a written estimate or an advertisement and we'll gladly refund the difference. That includes websites that can't install or service what they sell.

#### How long have we been in business?

Over 35 years! In 1980 we started as a mattress store, and became a kids specialist in 1996. Ask your friends and neighbors about us.

#### Are we a chain or franchise?

We are a single store, family owned and operated business. Paul and Phil Kantor are always available to help you.

#### How long does delivery take once I place my order?

Deliveries typically take between 2-4 weeks from time of order. Some things take a little less time, some take a little more.

#### Do you charge for delivery and set up?

Yes, we do. Our delivery fee includes professional installation and a one year in-home service guarantee. We also take away all of the packing materials. Our normal delivery area includes Nassau, Suffolk and the 5 boroughs. Ask your salesperson about other areas that we deliver to for an additional fee.

As a special service to our customers (and for an additional fee), we can arrange for a team of service people to visit your home a day or two prior to delivery to take apart the existing bed and furniture and move it out of the way. This is a great option for people who are unable to remove the existing furniture in the room.

#### What days do we deliver?

We deliver Tuesday through Saturday, but some items are not delivered on weekends. Your location may restrict delivery day as well.

#### Do you let me know what time delivery will be? Do I need to be home the whole day?

We will call you the day before with a 3 hour window and if requested will call you 1/2 hour before arrival.

#### Do we sell mattresses?

Yes. We specialize in low profile, high quality mattresses for all types of kids beds. We have organic mattresses, memory foam, natural latex and traditional innerspring.

Are mattresses included in the price? Mattresses are sold separately.

#### Where is your furniture made?

Over half of our furniture is manufactured in the USA. The rest comes from South America and Asia.

#### What if it doesn't fit?

Depending on what you purchased, we will take it back for store credit and let you pick something else. There will be a restocking fee.

#### Will you come to my house to measure?

Sure thing! A non-refundable deposit is required and it will be applied to your purchase.

#### Are our sales people commissioned?

No. That isn't the best way to help our customers. We don't use high pressure tactics.

#### Do we offer financing?

We offer interest free financing through Synchrony Financial. Subject to credit approval

#### Do we take credit cards?

We accept MC, VISA, Discover, AMEX.

How can I pay a COD if I have one? Cash or certified bank check to the installers.

#### Can I pick up my furniture?

Only floor samples are available to be picked up at the showroom.

#### Does your furniture come in different colors and sizes?

Yes!! Ask us! We offer so many options.